



Ministry of National Guard – Health Affairs
Prince Mohammad Bin Abdulaziz Hospital
Pharmaceutical Care Services

User Manual

Medication Refill

Registration Steps:

Kindly download the patient service application on your mobile as follows:

1) Patient service application is available on Android and IOS system

* For mobile : <https://mobilecare.ngha.med.sa>

- Android device go for (play Store)

- IOS device go for (App Store)

* For desk top: <https://mnghacare.ngha.med.sa>

2) Enter your MRN or ID number, and then enter the verification number that sent to your mobile.

3) Create your own password to use it in the next log in.

Medication Refill Steps:

1) Select the language: Arabic - English.

2) Go to the prescription from the Main Page.

3) Select PMBAH or PHC Madinah or PHC Yanbu.

4) Click on the refill icon.

5) The system will notify you with acceptance or rejection.

Note:

In case of unavailability of application in your phone device please, contact us at: 014 8669308

