Kingdom of Saudi Arabia
Ministry of National Guard of Health Affairs
Imam Abdulrahman Bin Faisal Hospital
Quality &. Patient Safety

Quality & Patient Safety Day

IABFH Dammam

December 20, 2018

09:00AM
Opening of Campaign
"Knowing is not enough... we must apply
Willing is not enough.... we must do...."
IABFH Hospital Lobby

09:00AM - 12:00PM
BOOTH ACTIVITIES
IABFH Hospital Lobby

10:00AM-12:00PM
ROOT CAUSE ANALYSIS (RCA) WORKSHOP
Ms. Haifa Al Nuaimi
General Manager, Quality Management & Patient Safety;
Ministry of Health
Classroom #2 Admin Building

FAILURE MODE EFFECT ANALYSIS WORKSHOP
Ms. Sara Al Yahyi
Risk Manager
King Fahad University Hospital
Classroom #3 Admin Building

12:00PM- 01:00PM
Break
(Lunch for Speakers)
Executive Conference Room

01:00PM-01:30PM
OPENING PRESENTATION
By: Dr. Shaher Al Qahtani
Department Head, QPS-D
Admin Auditorium

QUALITY IMPROVEMENT PROJECT POSTERS

01:30PM- 02:00PM
SPEECH
By: Dr. Abdulmohsen AlSaawi
Executive Director, QPS, MNGHA
Admin Auditorium

02:00PM -2:30PM
Appreciation of IABFH Staff who participated in Quality Activity 2018
Admin Auditorium

02:30PM-03:00PM
KPI JOURNEY FROM SELECTION TO IMPLEMENTATION
Lecture by
Dr. Rana Al Mandil
Director, Quality & Strategic Planning Administration
King Fahad Specialist Hospital
Admin Auditorium

03:00PM-03:30PM
JOURNEY TO PATIENT SAFETY
Lecture by
Ms. Haifa Al Nuaimi
General Manager, Quality Management & Patient Safety
Ministry of Health
Admin Auditorium

03:30PM-04:00PM
PATIENT EXPERIENCE MANAGEMENT PROGRAM
Lecture by
Mr. Waleed Al Amroudi
Adviser of Service Excellence
Ministry of Health
Admin Auditorium

Where quality of care and the safety of our patient guides everything we do