



The best way to communicate  
with HHC providers after the  
appointment

# The Target

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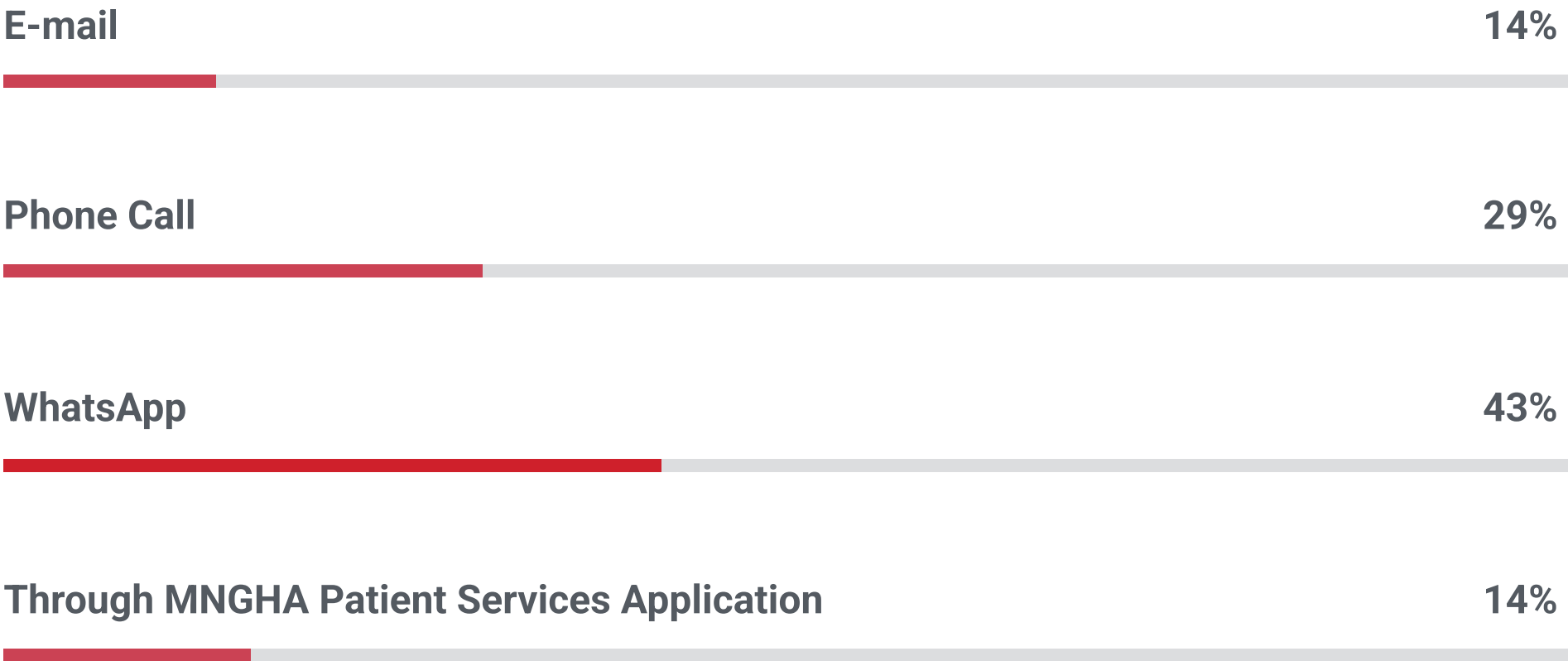
This consultation aims to evaluate the prefer way to communicate with home health care providers after the appointment

## Expected effect

The beneficiaries feedback will be considered and valued when making decisions regarding the preferred method of communication with home healthcare providers after the appointment

# Results

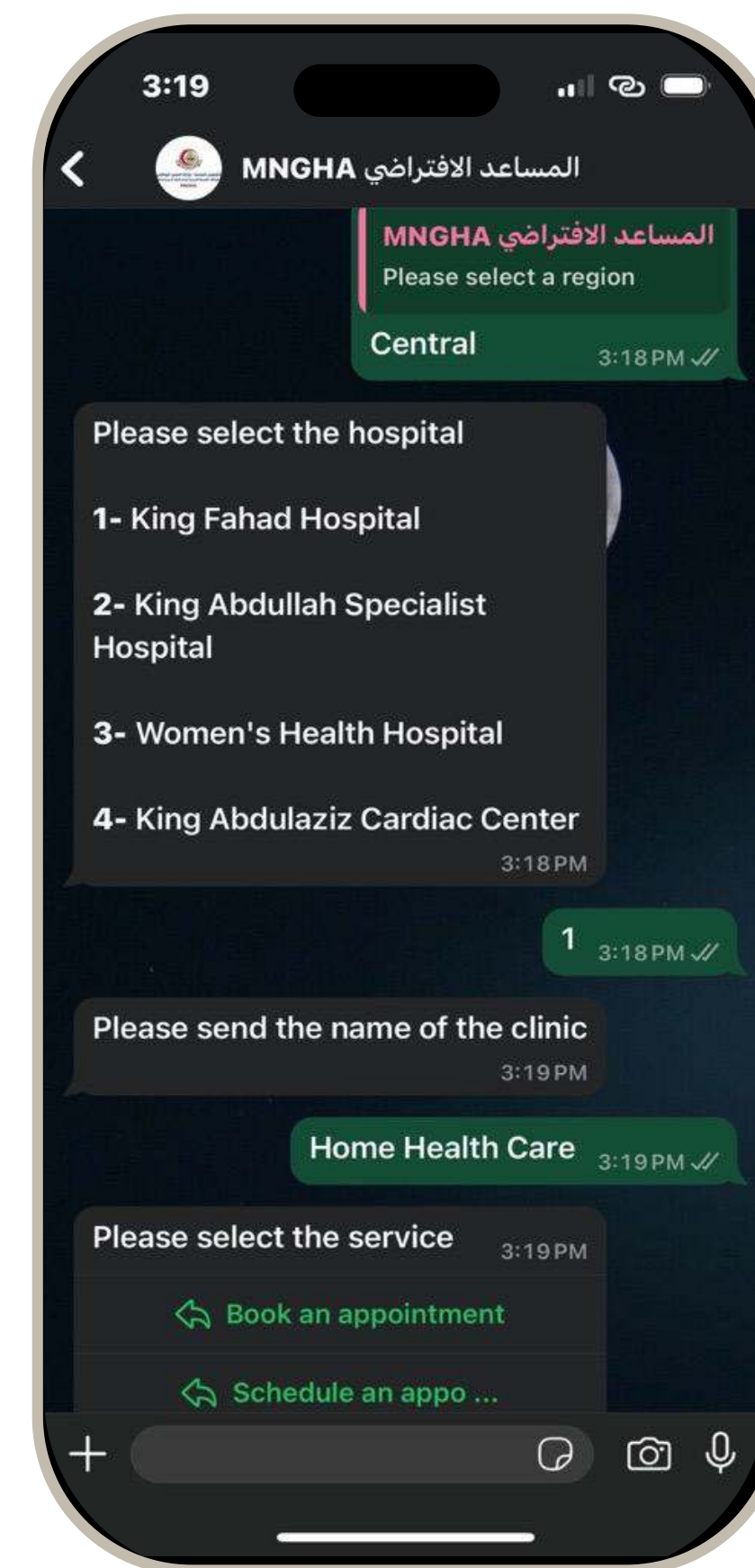
How do you prefer to communicate  
with home health care providers  
after your appointment?



# The Impact

Based on the consultation results, participants' feedback has been taken into account. Consequently, the WhatsApp(Chat bot) service has been updated to include home care services

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# Thank you

