



Improving the Post-Discharge Experience at Women's Health Hospital

Consultation Date: 2026-03-01



1

Consultation Summary



Overview of the Consultation

01

- ✓ This consultation aims to improve the post-discharge experience at Women's Health Hospital by enhancing follow-up services, improving communication quality, and ensuring continuity of care, in order to better meet beneficiaries' needs.



Objectives of the Consultation

02

- ✓ Enhancing the clarity of discharge instructions and treatment plans
- ✓ Developing post-discharge communication and follow-up mechanisms
- ✓ Strengthening guidance on symptoms that require medical review



Beneficiary Category

03

- ✓ Citizen
- ✓ Resident
- ✓ Visitor
- ✓ Business sector
- ✓ Elderly
- ✓ Women
- ✓ Youth
- ✓ Persons with disabilities



2

Consultation Period – Participation Channel

Indicates the project start and end dates, along with the channel of project launch



Consultation Participation Channel

On the official website of the Health Affairs at the Ministry of National Guard

[Improving the Post-Discharge Experience at Women's Health Hospital](#)



Project Start and End Period

From date: 2026-03-01
Until date: 2026-03-30



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Proposed Options



Which aspect of the post-discharge experience improvement would contribute most to enhancing the overall experience?

01

Enhancing the clarity of discharge instructions and treatment plans

02

Developing post-discharge communication and follow-up mechanisms

03

Strengthening guidance on symptoms that require medical review

04

All of the above

● Current

Improving the Post-Discharge Experience at Women's Health Hospital

The Health Affairs at the Ministry of National Guard aims to continuously enhance e-participation. This consultation on improving the post-discharge experience at Women's Health Hospital seeks to better understand beneficiaries' needs to enhance post-disc

📅 Start date: 2026-03-01

📅 End date: 2026-03-30

General Consultation

All beneficiaries

👉 Participate

👤 Results and Decisions



4

Submissions Analysis Result



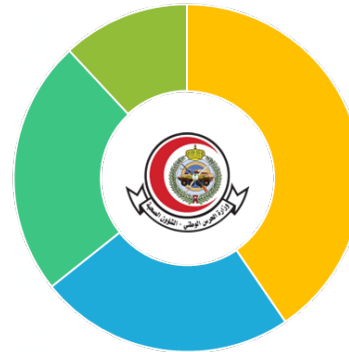
Participation Statistics

01

42

Participants

Which aspect of the post-discharge experience do you think improving would contribute most to enhancing the overall experience?



%40.48 ●
Clarity of Instructions

Improve the clarity of discharge instructions

%23.81 ●
Communication and Follow-up

Develop post-discharge communication and follow-up methods

%11.90 ●
Guidance on Symptoms

Improve guidance on symptoms that require medical attention

%23.81 ●
All of the Above



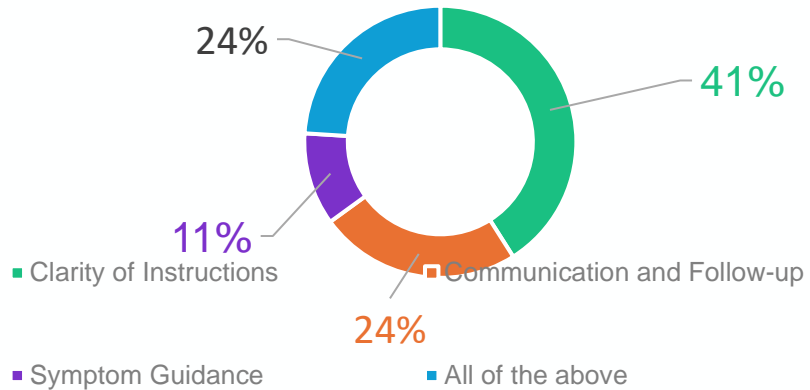
Analysis of Contributions Based on Decisions (1/2)

4.1

Present the general trends of participants' opinions

01

Data Collection & Analysis



02

Recommendations & Decisions

Participants' responses indicate that improving the clarity of discharge instructions is the highest priority, accounting for 40.48% of total responses. Communication and follow-up mechanisms, represent significant secondary priorities (23.81% each). In contrast, guidance on symptoms requiring medical review received comparatively lower emphasis (11.90%).

Based on the results, priority will be given to enhancing the clarity of discharge instructions and treatment plans. Additionally, communication and follow-up mechanisms will be strengthened, post-discharge follow-up. Efforts will also continue to improve patient awareness regarding symptoms that require medical attention.



Analysis of Contributions Based on Decisions (2/2)

4.1

Present the general trends of participants' opinions

03

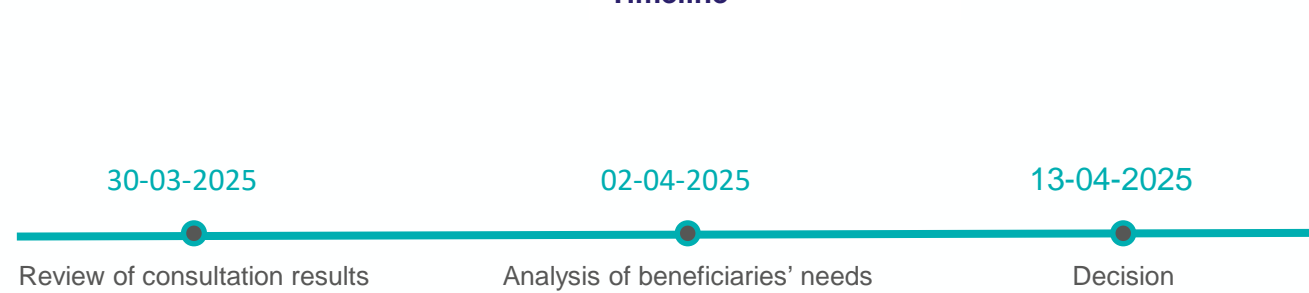
Linking the Decision to the Final Decision

Based on the consultation results, improving the clarity of discharge instructions has been identified as the primary priority to enhance the post-discharge experience. Secondary focus areas include strengthening communication and follow-up mechanisms, These priorities will guide the development of targeted improvement initiatives to enhance service quality and continuity of care.



04

Implementation Timeline



Results and Decisions

Clarify the recommendations and decisions made based on participants' feedback

Based on participant feedback, improving the clarity of discharge instructions and treatment plans was identified as a key priority for enhancing the post-discharge experience at Women's Health Hospital. A plan was developed to improve this experience and streamline associated procedures, with the aim of enhancing service quality, ensuring continuity of care, and boosting overall patient satisfaction.

Committee Projects



Project #001
BED MANAGEMENT ENHANCEMENTS

Patient Discharge Planning Education

Enhancing patient flow and discharge planning is crucial for improving the overall patient experience. Therefore, current and future projects within the Bed Management Enhancement Plan will focus on patient movement from admission order through to discharge. The diagram below highlights areas where Bed Management can implement and support improvements.



The first project will focus on educate patients about the discharge process and post discharge instructions, which will also positively impact Patient Experience survey scores related to discharge.

EXPECTED OUTCOMES:

- Ensure a safe transition to home.
- Enhance patients' understanding of their treatment plans, medication and follow up care.
- Ensure that all essential tasks are completed in a timely manner.
- Enhance patient experience.



رحلة المريضة

في أجنحة التنويم

الوصول إلى المستشفى

- يتم تقييم الحالة في العيادة أو الطوارئ في حال الحاجة يتم إدخال أمر التنويم بالنظام

التنويم في الجناح

- يتم شرح الشخصيات والخطة العلاجية بوضوح
- تقديم الاستجابة السريعة لإحتياجات المريضة والتحكم بالألم
- **مدة الإقامة ما بعد الولادة:**
- ولادة طبيعية (12-18 ساعة)
- قيصرية (يوهان) والمتابعة مع الرعاية المنزلية

الاستعداد للخروج

- يتم شرح تعليمات ما بعد الخروج للمريضة وعائلتها
- تنظيم مواعيد المتابعة حسب الحاجة
- يتم تخصيص الأدوية وتعليماتها من قبل الصيدلية قد يستغرق ذلك حتى 4 ساعات
- في حال أحتاج الطفل البقاء للولادة، نخرج الأم بمقرها وفق الخطة الطبية

قبل الخروج تأكدي من:

- معرفة أوبتك وطريقة استخدامها
- استلام الإجازة المرضية إن وجدت
- التطلع على المواعيد وكثيبات التنظيف الصحي
- معرفة وسيلة التواصل عند الحاجة

صالة الخروج

- سيتم نقل المريضة إلى صالة الخروج لتتم تحضير الأدوية أو توفر وسيلة المواصلات

الوصول للمنزل

- عودة المريضة إلى منزلها بأمان وسلامة بين أسرنا

الشؤون الصحية - وزارة الحرس الوطني
Ministry of National Guard Health Affairs

Thank you