



Enhancing Women's Participation in the Development of Women's Health Services

Consultation Date: 2026-04-01



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Consultation Summary



Overview of the Consultation

01

- ✓ This consultation aims to enhance women's participation in the development of women's health services by listening to beneficiaries' feedback and perspectives on the best ways of engagement and participation in improving healthcare services. This contributes to delivering services that are better aligned with their needs and strengthens the concept of partnership with beneficiaries.



Objectives of the Consultation

02

- ✓ Enhance women's participation in developing healthcare services
- ✓ Better understand beneficiaries' needs and expectations
- ✓ Develop effective communication channels with beneficiaries
- ✓ Support decision-making based on beneficiaries' feedback



Beneficiary Category

03

- ✓ Citizen
- ✓ Resident
- ✓ Visitor
- ✓ Business sector
- ✓ Elderly
- ✓ Women
- ✓ Youth
- ✓ Persons with disabilities



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Consultation Period – Participation Channel

Indicates the project start and end dates, along with the channel of project launch



Consultation Participation Channel

On the official website of the Health Affairs at the Ministry of National Guard

Enhancing Women's Participation in the Development of Women's Health Services



Project Start and End Period

From date: 2026-04-01
Until date: 2026-04-30

Proposed Options



What approach do you believe is most effective in enhancing women's participation in developing women's health services?

01

Participation through periodic electronic surveys and consultations

02

Participatory sessions (workshops / focus groups)

03

Interactive digital channels for submitting suggestions

04

Women's participation in development committees or initiatives

● Current

Enhancing Women's Participation in the Development of Women's Health Services

Women's Health Hospital seeks to enhance beneficiaries' participation in developing its services through this consultation, aiming to listen to women's perspectives on the best ways to engage and participate in improving healthcare services. This approach

📅 Start date: 2026-04-01

📅 End date: 2026-04-30

General Consultation

All beneficiaries

📄 Participate

📄 Results and Decisions



4

Submissions Analysis



Participation Statistics

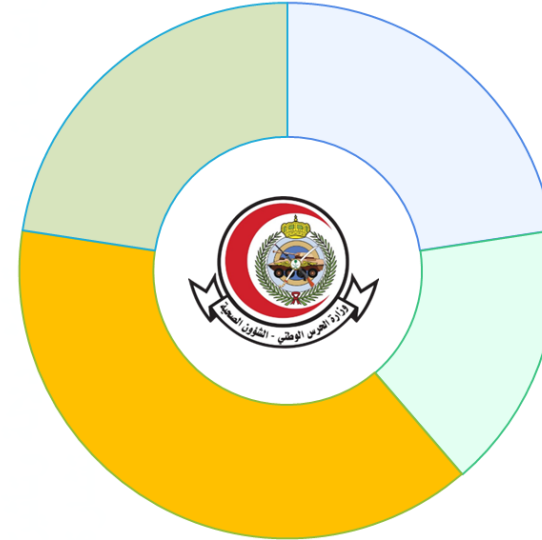
01

31

Participants

Result

What approach do you believe is most effective in enhancing women’s participation in developing women’s health services?



Participation through periodic electronic surveys and consultations 7 submissions – 22.58%



Participatory sessions, such as workshops and focus groups, with beneficiaries 5 submissions – 16.13%



Interactive digital channels for submitting suggestions and feedback 12 submissions – 38.71%



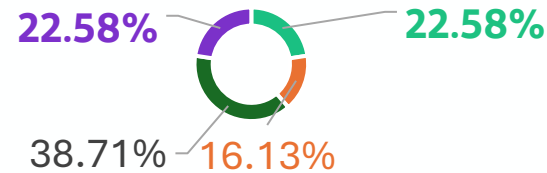
Women’s participation in specific development committees or initiatives 7 submissions – 22.58%

Analysis of Contributions Based on Decisions (1/2)

Present the general trends of participants' opinions

01

Data Collection & Analysis



- Electronic Surveys & Consultations
- Participatory Sessions / Workshops & Focus Groups
- Interactive Digital Channels for Suggestions & Feedback
- Women's Participation in Development Initiatives

02

Recommendations & Decisions

The consultation results were analyzed based on a total of 31 submissions to identify the most effective approach for enhancing women's participation in developing women's health services. The results showed that interactive digital channels for submitting suggestions and feedback ranked first with 38.71%, reflecting beneficiaries' preference for direct and flexible digital tools that allow them to share their views, suggestions, and feedback easily.



Based on the results, priority will be given to strengthening interactive digital channels for submitting suggestions and feedback, as they were the highest-ranked option among participants. Other participation methods will also continue to be supported, including periodic electronic surveys, participatory sessions, and women's involvement in development committees or initiatives, to ensure inclusive and effective participation in improving women's health services.

Analysis of Contributions Based on Decisions (2/2)

Present the general trends of participants' opinions

03

Linking the Decision to the Final Decision

Based on the Consultation ResultsBased on the consultation results, interactive digital channels for submitting suggestions and feedback were identified as the main priority for enhancing women's participation in developing women's health services, as they received the highest percentage among the proposed options.

To support this direction, the MNGHA App (Malafi) will be adopted as an interactive digital channel that enables beneficiaries to submit suggestions and complaints, follow up on their requests, and contribute to improving women's health services.



04

Implementation Timeline

30-04-2025

Review of consultation results

02-05-2025

Analysis of beneficiaries' needs

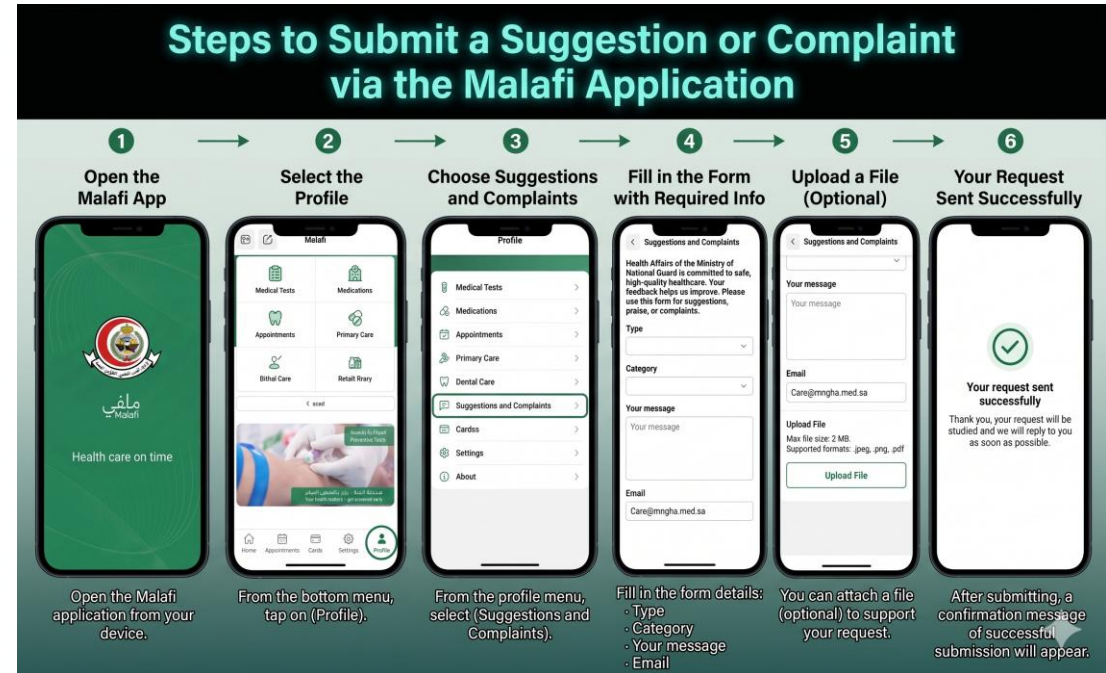
13-05-2025

Decision

Results and Decisions

Clarify the recommendations and decisions made based on participants' feedback

Based on the Consultation ResultsBased on the consultation results, interactive digital channels for submitting suggestions and feedback were identified as the main priority for enhancing women's participation in developing women's health services, as they received the highest percentage among the proposed options. To support this direction, the MNGHA App (Malafi) will be adopted as an interactive digital channel that enables beneficiaries to submit suggestions and complaints, follow up on their requests, and contribute to improving women's health services.



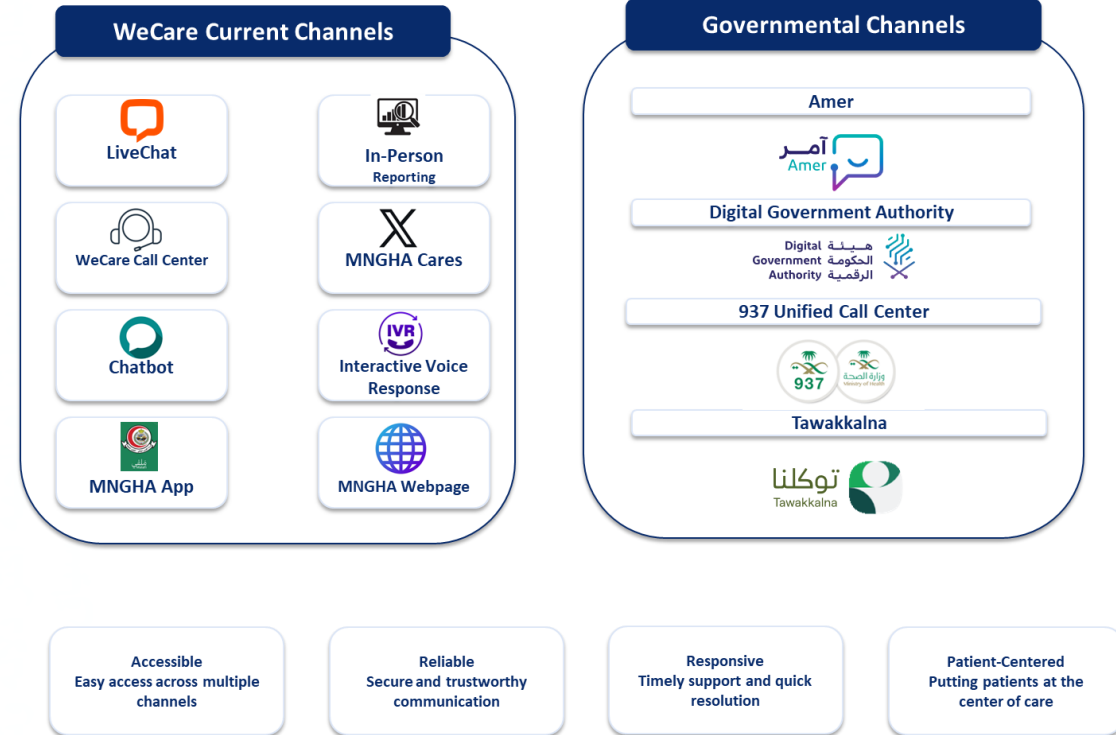
Results and Decisions

Clarify the recommendations and decisions made based on participants' feedback

Based on the consultation results, interactive digital channels were identified as the highest-priority approach for enhancing women's participation in developing women's health services.

Accordingly, existing Patient Experience channels will be leveraged to support beneficiaries' participation, with emphasis on the MNGHA App (Malafi) as an accessible and reliable digital channel for submitting suggestions, complaints, and feedback. These channels enable beneficiaries to communicate through multiple touchpoints, follow up on their requests, and contribute to service improvement in a timely and patient-centered manner.

Patient Experience Channels



Thank you